RESPONSIBILITIES:
• Support and commit to the mission and vision
• Attend orientation and training
• Prepare for meetings as needed
• Actively participate in meetings
• Maintain confidentiality

SPECIFIC WAYS WE MAY ASK YOU TO HELP:
• Participating in discussions about health care quality and safety
• Sharing ideas about how to make sure patients and families are able to participate in their care and decisions about their care
• Revising or helping to create materials for patients and families
• Sharing your story during training sessions and meetings for doctors, nurses and other hospital staff

EXPECTATIONS OF MEMBERS:
• Must meet all requirements with Volunteer Services prior to starting a membership term
• Attend at least 75 percent of the meetings each year (Due to HIPAA, no children are allowed to attend meetings)
• Fully participate in the group
• Serve as a voice for patients and families when issues are brought to your attention.
• Communicate constructively and work with patients, families and staff whose backgrounds, experiences and styles may be different than your own
• Willingly provide information to the public about the accomplishments of the council

TO LEARN MORE, VISIT: MUHEALTH.ORG/PFAC