

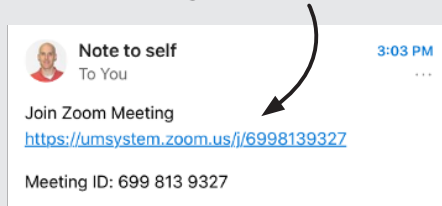
# ZOOM VIDEO VISITS

## ► How to conduct a video visit via the Zoom app

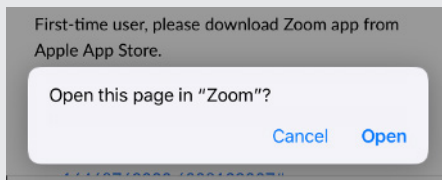
- 1 **Download the ZOOM app** onto your mobile device or tablet. Search “Zoom” in the Apple App Store or Google Play Store.



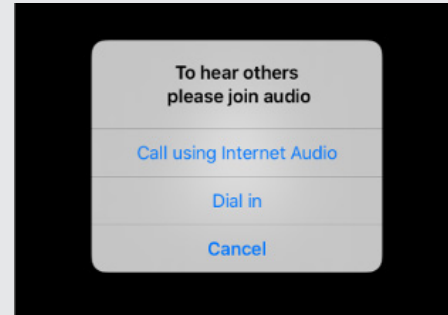
- 2 Once the app is downloaded, open the **meeting invite** sent to you from MU Health Care. Open the email and click the **“Join Zoom Meeting”** link.



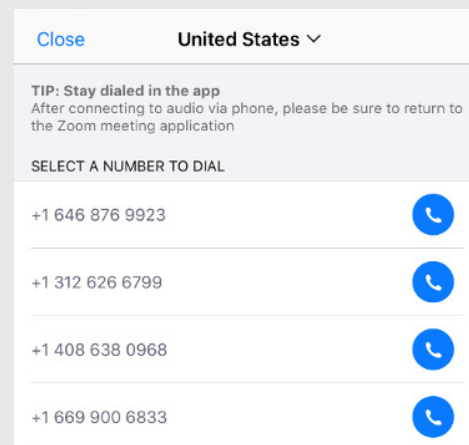
- 3 The link will load in the mobile browser and the following screen should appear. The patient should select **“Open”**.



- 4 Once the meeting is loaded in the Zoom app, patients should select one of the audio options. **“Internet audio”** is the easiest, but **“Dial in”** is also an option.



- 5 If using the **“Dial in”** audio option, select one of the **phone options** that appears next. Follow the remaining prompts to connect to the audio portion of the meeting.



## ► Conduct a video visit with Zoom via the Web

- 1 Open a web browser, such as Chrome or Internet Explorer and proceed to the web link: **zoom.us/join**
- 2 The webpage will say **“Join a Meeting”**
- 3 Enter the nine-digit **“Meeting ID”** you received in your portal message and then select the **“Join”** button.

