

Mizzou Quick Care Virtual Appointment

How It Works

1. Enrollment

Our staff will schedule you and/or your child's visit and enroll you in the video visits platform. Appointments for children under the age of 18 must be completed through a parent or guardian's account.

2. Information Verification

We'll send you an email with a link to start the video visit for you and/or your child. In order for the video visit to begin, you'll need to verify you and your child's personal information and agree to the terms of use.

3. Appointment

Plan to "arrive" 15 minutes before your scheduled video visit.

Frequently Asked Questions

What device can I use?

You can use a tablet or smartphone, such as an iPhone or Android device. You will receive access to the platform in your enrollment email.

Can I receive text reminders?

Yes! Once you've finished the enrollment process, you can elect to receive text reminders under the "My Preferences" tab located in the app settings.

Should I be worried about connectivity?

For the best experience on your mobile device, a Wi-Fi connection is recommended and may be required by your service provider. For the best quality experience, ensure that you have a strong signal (4-5 bars) when connected to a cellular network.

Are video visits secure?

Yes! The video technology is designed to be private, secure and HIPAA-compliant. We recommend finding a quiet, private place in your home or office for your appointment.

What's the best way to prepare for a child's video visit?

We recommend finding a quiet, closed-off space such as a bedroom or kitchen table and limiting the number of toys and distractions.

For questions or issues regarding your enrollment or account, please contact customer support at [\(877\) 778-6979](tel:877-778-6979).