



ONLINE ORDERING AT ESSENTIALS

We have some exciting news! Dining and Nutrition Services has partnered with GET Mobile to offer employees the option to order and pay ahead at Essentials at University Hospital. Employees can place an order ahead via the GET app or website and avoid the lines at the register! This service currently is available for Essentials, with plans to expand to other MU Health Care restaurants in the future. The goal is to offer yet another convenient way to order and pay for food so employees can maximize their break and lunch periods.

How to order via the GET app

1. Download the GET Mobile app on your phone via the Apple App Store or the Google Play Store.
2. Search all institutions and select MU Health Care.
3. Log in with your PawPrint and password.
4. Enter a PIN for your account.
5. Enter your phone's mobile number.
6. Place your order, select your pick-up time and pay with ExpressPay or credit card.
7. Pick up your food at Essentials at the designated time and enjoy. The pick-up location is in the same area as it is for all other orders.

How to order via the GET website

1. Log in to the GET Mobile website, <https://get.cbord.com/muhealthcare>, with your PawPrint and password.
2. Place your order, select your pick-up time and pay with ExpressPay or credit card.
3. Pick up your food at Essentials at the designated time and enjoy. The pick-up location is in the same area as it is for all other orders.

A few notes:

- Due to fees associated with the platform, the 10% discount offered with ExpressPay at retail locations is unavailable for orders made via GET.
- When ordering for future pickup, it is the customer's responsibility to cancel an order if it is no longer needed. If an order is not canceled prior to the ticket printing, the customer will still be responsible for paying the order.
- Please pick up your order as close to the designated time as possible. Customers will be responsible for payment even if an order is not picked up.
- GET currently is only available at Essentials. After a pilot period, Dining and Nutrition Services plans to expand to other MU Health Care restaurants.
- This service requires a PawPrint to log in and is not available to patients who do not have a PawPrint.

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Questions and feedback? Reach out to Megan Higgins, Manager of Dining and Nutrition Services, at higginsmk@health.missouri.edu.