Our Focus Areas and Goals

**Strategic Growth**
Invest in growth strategies that secure the patient base needed to support the clinical, education and research missions and thrive as a leader in interdisciplinary and translational research.
- Grow tertiary and quaternary programs by advancing select service lines to achieve clinical and research excellence.
- Strengthen MU Health Care’s image and reputation.
- Ensure strength, sustainability and growth of core services and primary points of entry into the health system.
- Achieve scale needed to broaden our impact and support the clinical, education and research missions.

**Patient & Family Experience**
Ensure patients and their families are at the center of everything we do.
- Strengthen our culture to embrace the delivery of patient- and family-centered care.
- Make big easier by improving access, navigation and communication.

**Our People**
Attract, engage, develop and retain talented and diverse faculty, staff and leaders who bring distinction to MU Health Care.
- Advance our culture to ensure that great talent want to continually learn, work and lead at MU Health Care.
- Continually enhance our talent programs to ensure an effective workforce supply for the future.

**Quality and Safety**
Seek innovations that instill the highest standards for quality and safety, enhancing the care we provide.
- Ensure the highest quality and safety with achievement of top quartile performance as ranked by US News & World Report, Vizient and CMS.
- Establish and leverage partnerships to improve transitions of care and optimize clinical outcomes.

**Financial Performance**
Ensure organizational adaptability, resilience and financial success.
- Maintain strong financial performance to enable continued and growing investment in the academic enterprise.
- Develop an infrastructure that promotes a sustainable and integrated academic health system.
- Ensure a culture of compliance and organizational accountability.