



HEARING AID SERVICES



WALK-IN CLINIC

Monday through Friday
8:30 a.m. - 4:30 p.m.

WHO WE ARE

Our highly trained, state-licensed audiologists provide all audiology services. From your initial hearing aid evaluation to the follow-up appointments, we're with you every step of the way.

ENT, HEARING AND BALANCE CENTER

525 N Keene Street
Columbia, MO 65201

(573) 882-4327



GETTING STARTED

Although 22 million Americans experience some type of hearing loss, only 30 percent use hearing aids. With today's hearing aid technology capable of accommodating nearly all types of hearing loss, it's a percentage we're actively trying to improve.

If you suspect you have hearing loss, the first step is to undergo a thorough hearing evaluation with one of our licensed audiologists and a medical examination with one of our physicians who specializes in hearing disorders. This appointment is usually covered by insurance, but it's best to check with your provider for specific coverage information.

EXPLORING HEARING AID OPTIONS

If the hearing evaluation indicates a need for hearing aids, our audiologists will want to do a hearing aid evaluation to create specific recommendations based on your hearing loss, listening needs and lifestyle. We'll help you select the option that's best for you and schedule appointments for your hearing aid fitting and follow-ups.

FITTING AND INITIAL FOLLOW-UP APPOINTMENT

At the fitting and follow-up appointment, our audiologists will program the hearing aids for your specific hearing loss, verify the settings are correct, demonstrate how to operate them properly, change the batteries and troubleshoot any problems that may occur. They will also explain proper hearing aid care and maintenance as well as discuss anything you may experience during the adjustment period. Beyond functionality, our audiologist will also clarify expectations and limitations for your hearing aid use and offer effective communication techniques for you and your family.

FOLLOW-UP CARE

Routine follow-up care is important for those with hearing aids. Adults should return every six to twelve months, while children should be seen every three to six months.

During these appointments, our audiologist may:

- Evaluate your hearing to determine any changes
- Clean and check your hearing aids
- Assess how much benefit you're receiving from your hearing aids
- Counsel you and your family about hearing aid use and expectations

REPAIR SERVICES

Hearing aids need repair from time to time. We offer a walk-in clinic for smaller repairs such as replacing wax filters and tubing or changing battery doors. For more complicated repair services, hearing aids may need to be sent to the manufacturer.

We also stock a number of hearing aid supplies for purchase, including batteries, Dri-Aid jars, battery testers, cleaning tools and wax guards.

HEARING AID PRICING GUIDE

Costs typically range from \$1,600 to \$3,100* per hearing aid. If you decide to purchase a hearing aid, a down payment equal to half of the total cost is due at the time of purchase. The remaining balance is due at the time of your fitting. Costs include a repair warranty with loss and damage coverage and a limited service warranty.

**Exact pricing estimates are provided by the audiologist at the time of your hearing aid evaluation.*

ASSISTIVE LISTENING DEVICES

Assistive listening devices (ALDs) minimize certain listening problems created by hearing loss. The three main types of ALDs are amplification devices, telephone devices and alert devices. Your audiologist may recommend an ALD and can discuss available options with you.

Call (573) 882-HEAR (4327)
to schedule an audiology
appointment today.